## Appendix F. Summary of Environmental Complaints and Cumulative Statistics on Exceedances, Notification of Summons, and Prosecution

## **Summary of Environmental Complaints**

Date of Complaint Received	Details	Analysis / Remedial Actions	Status
6 Jul 2020	A complaint regarding suspected improper chemical waste disposal at the pier near Marina Garden, Tuen Mun was received on 6 Jul 2020.	ET requested the concerned Contractor for details on the complaint. Based on information provided by Contractor, no chemical waste has been generated from the Contractor.	Closed
13 Jul 2020	A complaint regarding the discharge of muddy water from the construction site which was near Aviation Fuel Supply Company (AFSC) Operation Limited premise to the surrounding surface water channel was received on 13 Jul 2020.	ET investigated the related work contracts that carried out construction activities at or near the alleged area. Based on information provided by contractors and ET's inspection findings, no malpractices were observed.	Closed
28 Aug 2020	A complaint regarding dust issue at Chek Lap Kok South Road was received on 28 Aug 2020.	ET investigated the potential related work contracts whose barges moored at or near the alleged area. Based on information provided by contractors and ET's inspection findings, no malpractices were observed.	Closed
6 Oct 2020	A complaint regarding solid waste and suspected open burning at 3RS was received on 6 Oct 2020.	ET requested the relevant contractors for details related to the complaint. Site inspections and on-site investigation were also conducted by ET and IEC during which there was no related observation found on improper storage of solid waste or opening burning. All contractors were reminded to continue with the proper handling of general waste.	Closed
15 Oct 2020	A complaint regarding oil spillage from barges at 3RS project area was received on 15 Oct 2020.	ET requested the relevant contractors for details related to the complaint. Regular site inspections and night-time <i>ad-hoc</i> inspections were also conducted by ET during which there was no observation indicating malpractice leading to oil spillage. All contractors were reminded to continue with their current proper practice in handling of oil and fuel to prevent spillage.	Closed
20 Oct 2020	A complaint regarding illegal fuel delivery at 3RS project area was received on 20 Oct 2020.	ET requested the relevant contractors for details related to the complaint. Regular site inspections and night-time <i>ad-hoc</i> inspections were also conducted by ET during which there was no observation indicating malpractice leading to fuel spillage. ET also conducted random check on contractors' fuel purchasing record of Ultra Low Sulphur Diesel (ULSD) or equivalent were purchased by the contractors. All contractors were reminded to	Closed

		continue with their current proper practice in handling fuel and implementation on their spill response plans.	
6 Nov 2020	A complaint regarding dust issue at 3RS construction site area was received on 6 Nov 2020.	ET requested the relevant contractor to provide information related to the complaint. During regular site inspections, no dust issue was recorded at the alleged area. The Contractor has reviewed and updated the dust control management plan to enhance water spraying to strengthen their dust suppression measure All contractors were reminded to properly and adequately implement dust suppression measures especially in the current dry season to prevent air pollution on site.	Closed
19 Nov 2020	A complaint regarding illegal refuel delivery leading to water pollution at 3RS project area was received on 19 Nov 2020.	ET requested the relevant contractors to provide information related to the complaint. Regular site inspections and night-time ad-hoc inspections were also conducted by ET during which no occurrence regarding oil spillage onto sea surface was observed. ET also conducted a night-time inspection along the reclaimed land during which no oil spillage onto the sea surface from fuel transfer activities was observed. All contractors were reminded to continue with their current proper handling of oil and fuel on site and implementation on their spill response plans.	Closed
19 Nov 2020	A complaint regarding illegal cement discharge and domestic waste disposal from marine vessel was received on 19 Nov 2020.	ET requested the relevant contractor to provide information related to the complaint. ET conducted day-time and night-time inspections on the concerned vessel after receiving the complaint and checked the site inspection records of the vessel around the alleged period, and no adverse observation was made. The Contractor had followed their contract-specific Spill Response Plan and provided spill kits on the vessel. To follow up, the relevant contractor was reminded to strictly follow the standard operation procedures for cement refilling works and the contract-specific Spill Response Plan.	Closed
27 Nov 2020	A complaint regarding smoke and dust from a contractor was received on 27 Nov 2020.	For the complaint received on 27 November 2020, ET requested the relevant contractors to provide information related to the complaint. During regular site inspections, dust generation from vehicular movements was observed in the alleged area on one occasion and was rectified by the Contractor afterwards. The Contractors implemented water spraying according to their dust control management plans. All contractors were reminded to properly and adequately implement dust suppression measures especially in the current dry season and to prevent air pollution on site.	Closed

## Cumulative Statistics for Valid Exceedances for the Environmental Monitoring

		Total no. recorded in the reporting month	Total no. recorded since the project commenced
1-hr TSP	Action	0	0
	Limit	0	0
Noise	Action	0	0
	Limit	0	0
Waste	Action	0	0
	Limit	0	0
Water	Action	0	0
	Limit	0	0
CWD	Action	0	0
	Limit	0	0

Remark: Exceedances, which are not found project related, are not shown in this table.

## Cumulative Statistics for Non-compliance, Complaints, Notifications of Summons and Prosecution

Reporting Period	Cumulative Statistics			
	Non- compliance	Complaints	Notifications of Summons	Prosecutions
This reporting period	0	10	0	0
From 28 December 2015 to end of the reporting period	0	27	1	1